

Hosting.ca

How to configure Activesync with
an Android device (Hosted Exchange 2016)

How to configure your Android device with Activesync

Introduction:

The purpose of this documentation is to provide end users complete configuration steps in activating an Android powered device with our Hosted Exchange 2016 email services. In this example, a Samsung S6 plus was used.

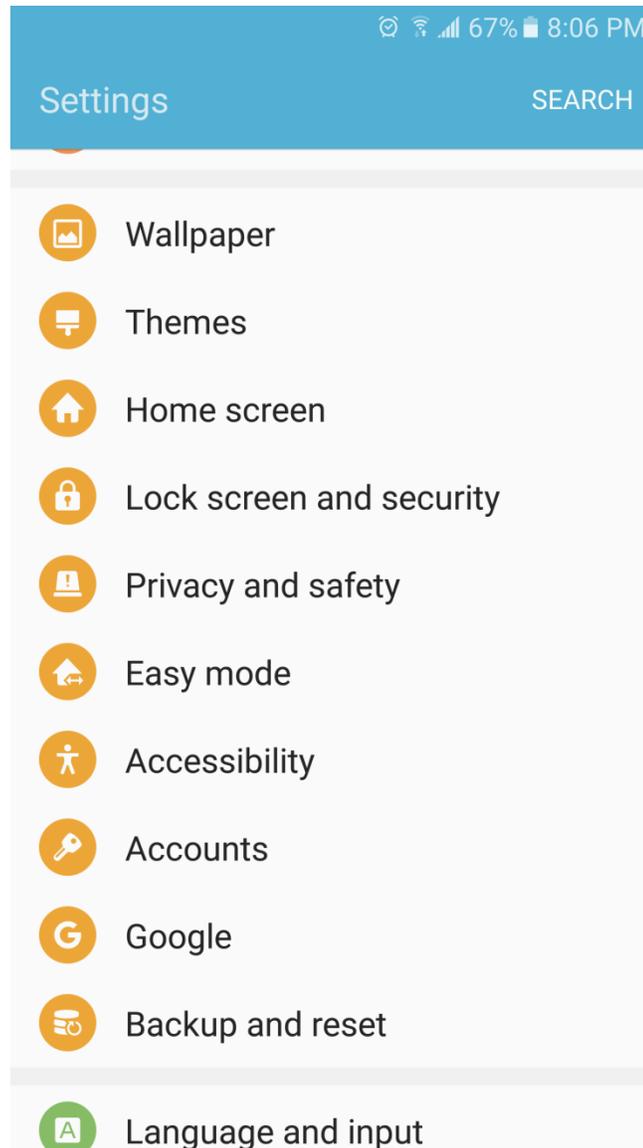
Prerequisites:

- Android Device
- Subscribed to a Hosted Exchange 2016 account
- ActiveSync enabled on the mailbox

Hosting.ca – How to configure Exchange 2016 with Android

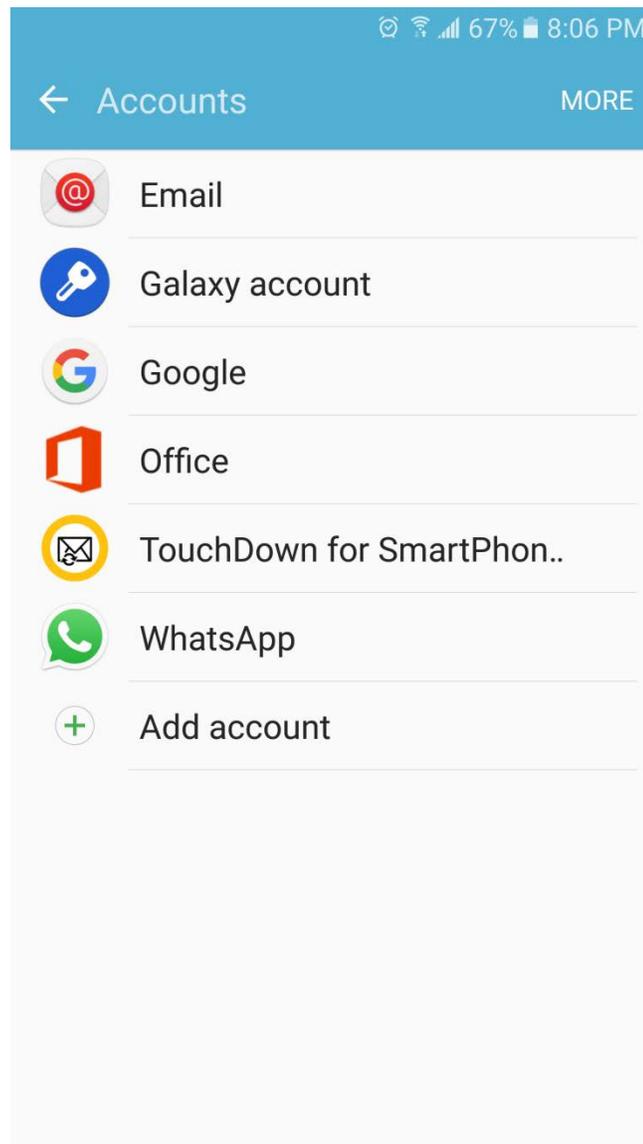
Steps:

1. From the **settings** menu, choose the **accounts** icon.



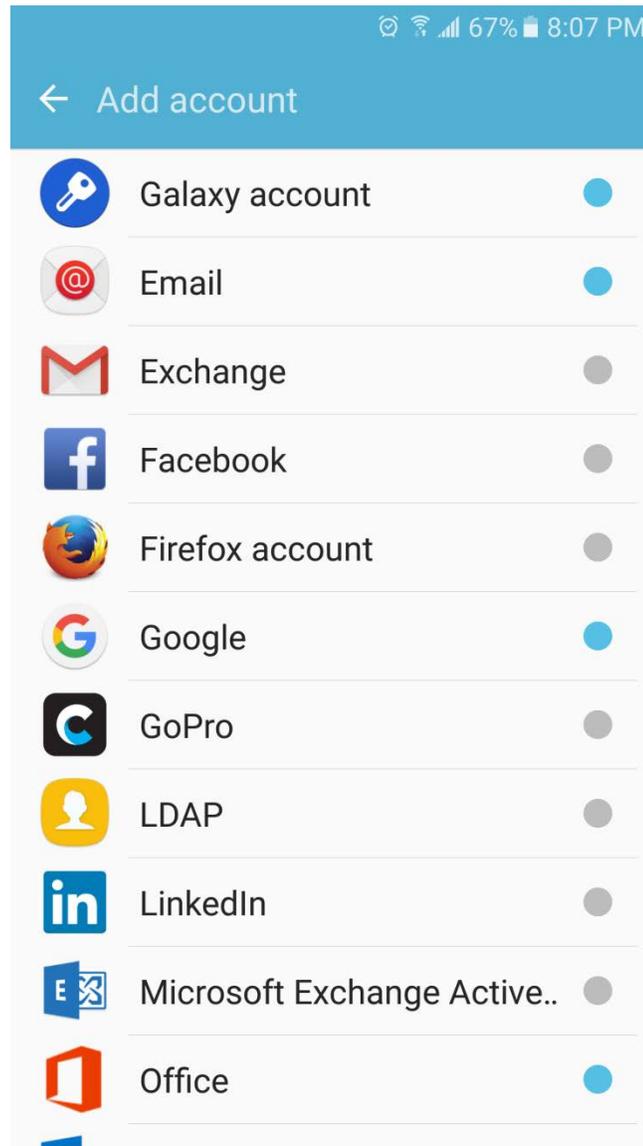
Hosting.ca – How to configure Exchange 2016 with Android

2. Select “+ **Add account**” at the bottom.



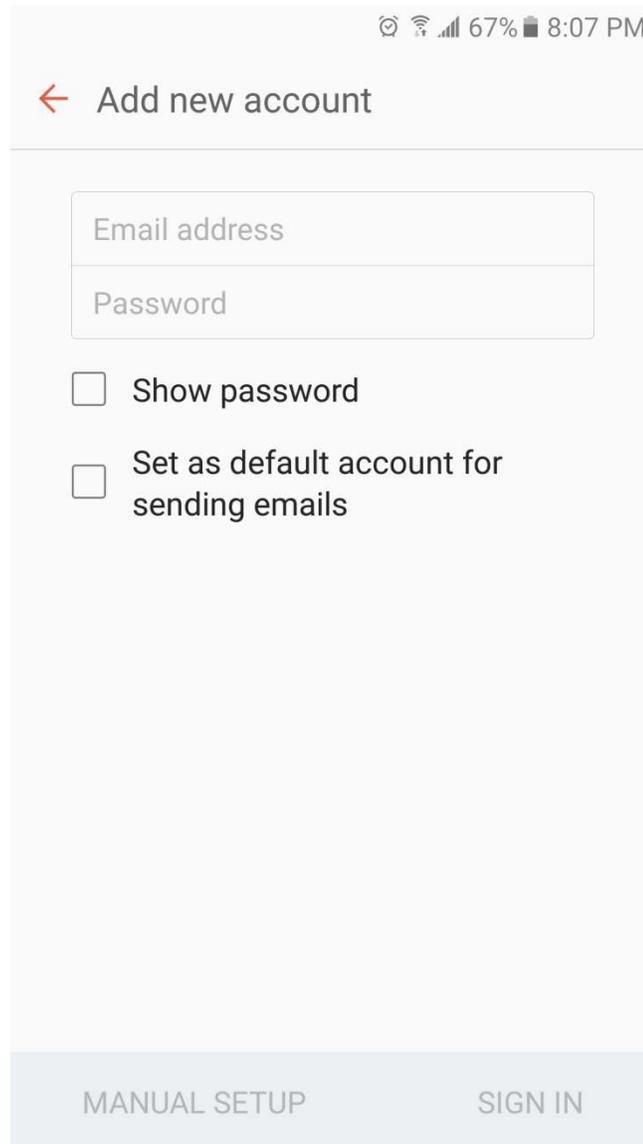
Hosting.ca – How to configure Exchange 2016 with Android

3. Select **Microsoft Exchange Activesync**.



Hosting.ca – How to configure Exchange 2016 with Android

4. Enter in your **FULL email address** and mailbox password.



67% 8:07 PM

← Add new account

Email address

Password

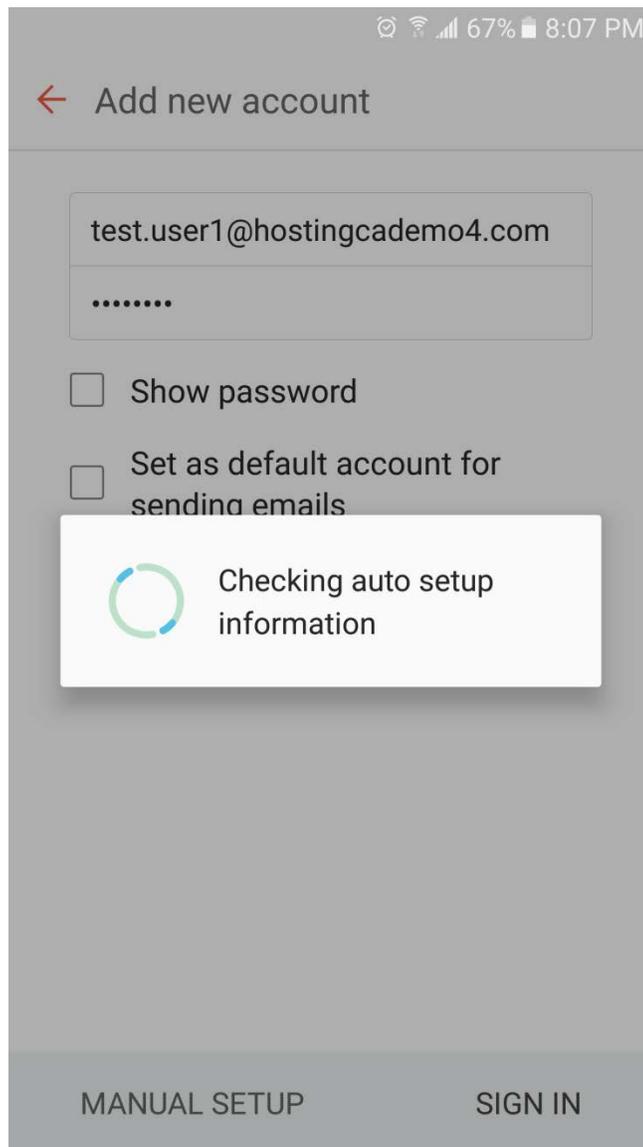
Show password

Set as default account for sending emails

MANUAL SETUP SIGN IN

Hosting.ca – How to configure Exchange 2016 with Android

5. It will try to setup automatically...



Hosting.ca – How to configure Exchange 2016 with Android

6. If it doesn't. You can confirm the settings. Enter your email address , password and exchange server settings. Make sure the Exchange server name is "**mail.canadawidehostingservices.ca**".

Exchange server settings

Account

Email address
test.user1@... ..

Domain\user name
test.user1@... ..

Password
.....

Show password

Server settings

Exchange server
mail.canadawidehostingservices.ca

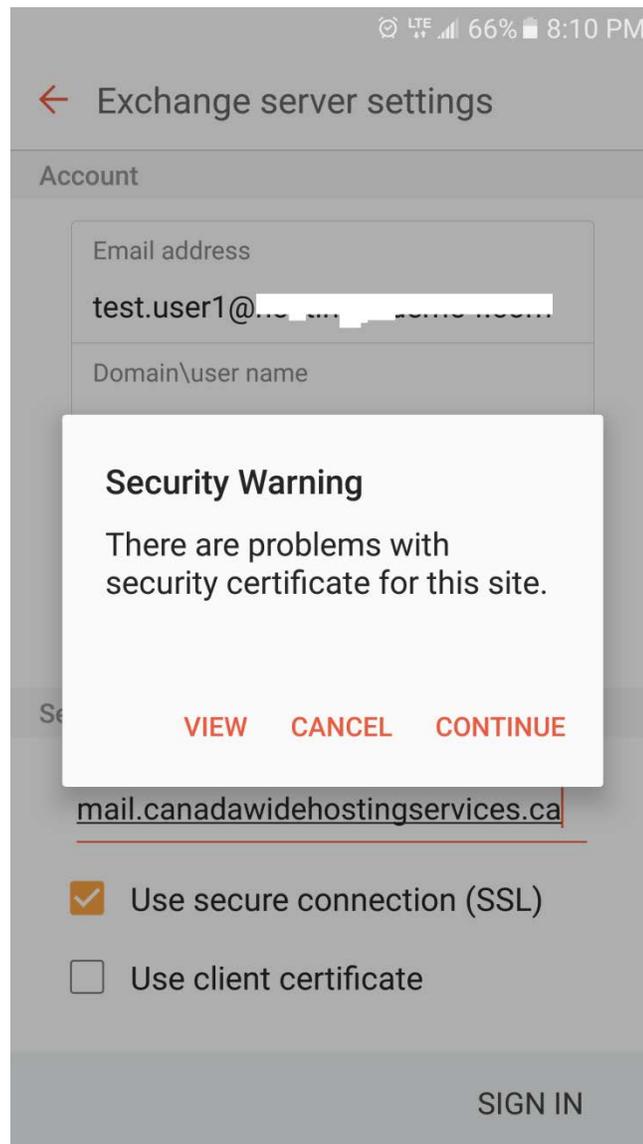
Use secure connection (SSL)

Use client certificate

SIGN IN

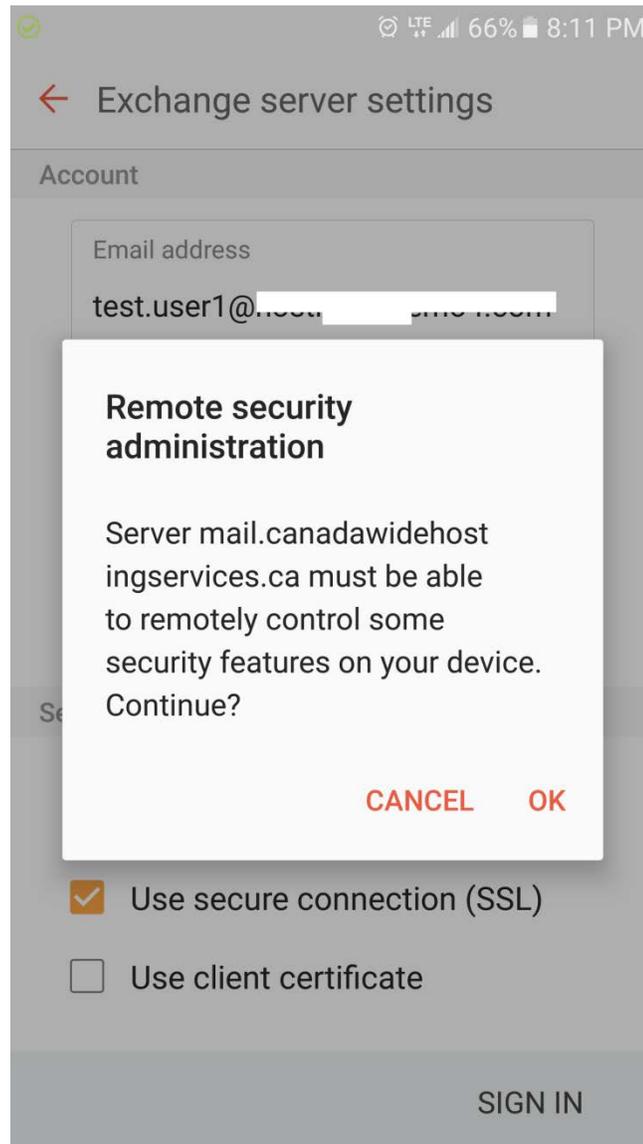
Hosting.ca – How to configure Exchange 2016 with Android

7. Accept the security warning note. Press **CONTINUE** to go to the next step.



Hosting.ca – How to configure Exchange 2016 with Android

8. Accept the remote security admin note. Select **OK** to continue.



Hosting.ca – How to configure Exchange 2016 with Android

9. Select **Activate** to complete. Your email and content will synchronize slowly depending on the amount or options you selected, so please be patient.

